

GENERAL TERMS AND CONDITIONS

Preamble

The present General Contractual Terms (hereinafter referred to as the "GTC") contains the rights and obligations of the Client (hereinafter referred to as the Client) using the electronic commercial services of "Tanpálya" Vezetéstechnikai Centrum Ltd. (hereinafter referred to as the " Service Provider") provided via the Web Page www.hungaroringshop.hu. (Service Provider and Client hereinafter jointly referred to as the "Parties"). This GTC is authoritative for all legal affairs and services which are effected through the website www.hungaroringshop.hu. This site is also available by way of linking from the following sites: www.tanpalya.hu, www.terepenvezetek.hu, www.uralomamotorom.hu, www.hungaroring.hu, www.hungaroringkartcenter.hu, www.versenyszimulator.hu

"Tanpálya" Vezetéstechnikai Centrum Ltd. is determined to protect the personal data of all those concerned and considers the observation of information self-determination a top priority and declares that the personal rights of all those concerned are respected. Recorded personal data will be handled confidentially and in accordance with the data protection laws and international recommendations as well as with the 2016/679/EU General Data Protection Regulation and with the published information on data protection and data management regulation. Furthermore it carries out all security, technical and organisational measurements that guarantee the security of data.

Details of the Service Provider:

- Name: "Tanpálya" Vezetéstechnikai Centrum Ltd.
- Seat: 2146 Mogyoród, Hungaroring street 10.
- Postal address: 2146 Mogyoród, Pf. (P.O. Box.) 49.
- Telephone: +36 (28) 441 951
- Fax number: +36 (28) 441 961
- Email address: tanpalya@tanpalya.hu, ertekeletes@tanpalya.hu
- Company registration number: Cg. 13-09-078681
- Tax number: 12334023-2-13
- Competent Court Registry: Court Registry of the Tribunal of Budapest Region
- Identification Data of Server Provider:
 - name: CSAO Ltd.
 - seat: 3346 Bélapátfalva Marx K. u 20.
 - premises: 3346 Bélapátfalva Marx K. street 20.
 - telephone number: +3620 5392144
 - e-mail address: csajtai.kristof@gmail.com

1. General information, conclusion of the Contract between the Parties

1.1. The present GTC is effective for all electronic commercial services provided within the territory of Hungary via this web page: www.hungaroringshop.hu (hereinafter referred to as the " Web Page"). Vouchers for the services of Tanpálya Ltd., Hungaroring Sport Co Ltd.(2146 Mogyoród, Hungaroring street 10.,) and Molishop Ltd.(1062 Budapest, Andrassy rd.97.,) and several other merchandise may be purchased on the Web Page. (hereinafter referred to together as "Product(s)"). Act CVIII on electronic commercial services and on matters relating to services linked to information society (hereinafter referred to as Elcom Act) regulates the purchase on the Web Page.

1.2. Purchase on the Web Page may be carried out by ordering via electronic means detailed in this GTC.

1.3. The order may be modified or cancelled following submission (as regulated by points 6. and 8. of the GTC) by post or via e-mail.

1.4. The contract concluded between the Parties in Hungarian language as a result of the purchase of the goods shall be deemed as a written contract, and the Service Provider will register and keep it for the subsequent 5 years. The contract shall be regarded as a definite term contract which terminates by the delivery of the Product to the Client or by the payment of the purchase price (which occurs later). The contract also terminates if payment of the selected item will not be performed within 1 month from the date of the order by way of payment method chosen in the order, and the Client will not fulfil his/her payment obligation within 5 days from the written notice of the Service Provider.

1.5. Language of the contract is Hungarian. The English version of the contract is available on the English version of the webpage.

1.6. Technical information: The Service Provider uses cookies for being able to make the process of purchasing more comfortable and faster. You may block such cookies but in this case the Service Provider does not undertake any responsibility for any problems caused by the faulty operation of the page.

2. General information on the purchase, prices, handling fees, other costs

2.1. The products on the Web Page may be purchased in person at the following location:

- Tanpálya:
Address: 2146 Mogyoród, Hungaroring Race Track, Tanpálya building
Phone number: +36 28/441-951
Open: weekdays between 9:00 AM and 16:00 PM

2.2. Registration is not necessary for purchasing via the web page. Ordering takes place following the selection of the required Product(s), by way of filling in the data sheet with the relevant data. The Client declares, by submitting the order through the Web Site, that he/she has understood and accepted the terms and conditions of the present GTC and the data management information published in the same place, furthermore he/she consents to the data management pursuant to the data management information. The Service Provider's relevant data management registration number: NAIH-83427/2016.

2.3. The Client approves to the furthering of his/her personal data to Hungaroring Sport Co.Ltd.(2146 Mogyoród, Hungaroring rd.10.) and Molishop Ltd. (1062 Budapest, Andrásy rd.97.)

2.4. If you need more information on the characteristics of a special Product that is available on the Web Page please contact us by phone (see Web Page) or on any other availabilities.

2.5. The purchase price is always the amount shown next to the Product, which is calculated in Hungarian Forints (unless otherwise indicated) and already includes the valid amount of VAT.

2.6. The right of modification of the set of Product(s) available on the Web Page and also the right of modification of price of Products is reserved by the Service Provider with the condition

that the modification shall be effective from the date of its publication on the Web Page. The modification cannot have an adverse effect on the price of a Product (s) already ordered. In case of starting online credit card payment, sending the electronic payment notice and the posting of the Product (Products) or in case of ordering e-voucher, we cannot refund any amounts in case of price reduction carried out within the period of the Product's posting.

2.7. The Service Provider charges 2% handling costs and – depending upon the value of the order and method of delivery – postal costs in addition to the purchase price. In case of purchasing gift items, the Client has to pay packing cost in addition to costs listed previously. The Client does not have to pay any postal or packing costs if he/she requires e-voucher which entitles its user for the services, or in case of on-site delivery of the Product(s), if the payment is effected in cash or by bank card via POS terminal.

2.8. The Service Provider accepts the Client's order via the Web Page exclusively if the Client filled in exhaustively all fields necessary for the order. (If the Client fills in any fields incompletely, he/she will receive a default message from the Service Provider).The Service provider issues invoice ont he purchase in all cases. Service Provider shall bear any responsibility neither for late provision of services due to ordering data provided by the Client late or incorrectly, nor for other problems or mistakes.

2.9 The Client expressly approves by clicking the „order” button that his/her declaration means payment obligation.

2.10.The Client shall send his/her order at an appropriate time prior to the expected deadline of delivery. The Service Provider excludes its liability if the Client fails to do so. The Client shall place his/her order in a manner which allows the Service Provider to fulfil its obligations regarding the delivery requirements of the Client. If the Client neglects this obligation, the Service Provider excludes its liability for any problems or delays.

3. The process of purchasing

3.1. The Client can find the detailed description and price of the intended Product by clicking to the image of the Product (which is given in HUF and contains the amount of VAT as well). The Client can also find the details of actual discounts on the Web Page.

3.2. If you intend to obtain discount for for the purchase of the Product, you should indicate this intention by clicking to the small circle in front of the discount. In this case the price of the Product changes to the amount reduced with the discount. In case of use of a discount the attachment of the certificate of the discount is necessary for the order. The form of discount certification may be jpg. or pdf. (maximum 1 mByte). The use of the discount is not possible without the attachment of such certificate of the discount at issue, the system will send error message to the Client. Use of multiple discounts smiultaneously is not possible, the system will send error message in this case.

3.3. Ordering of the Product is possible by clicking to "Add to Cart". The sign "put into Cart" means that the Product is put into the Cart. Following this, the Client may rewiev the contents of the Web Page further and may put additional Product (Products) into the Cart. The Client may track the contents of the Cart under the sign " contents of the Cart" and he/she may also observe the actual price payable.

3.4. By clicking to "viewing the Cart" the Client may observe the whole contents of the Cart: name, number, individual characteristics of the Product (s), any discounts, and the price of the chosen items. The Client may also increase or decrease the number of items, he/she may

continue purchasing or skip to Ordering. Any modification of the Cart is indicated as "Cart modified".

3.5. If the Client finishes shopping, he/she may reach the ordering surface by clicking "Ordering". Then he/she has to fill in a data sheet which contains the Client's name, address, telephone number, e-mail address; (and - if differs – the invoicing name, address, postal address of invoicing, tax number), number of loyalty card if you have one, the possibility of selection of payment and delivery, amounts of postal costs and handling costs, and in case of purchasing Gifts, the packing costs, and the aggregate price of the order. In case of purchasing voucher for services the purchaser may enter the name of the beneficiary, which name will be indicated at the voucher. The Service Provider does not check the authenticity of data given on the ordering surface. The Client shall be considered liable for the authenticity of all data given by him/her therein.

3.6. The Client has to accept the Information on Data Management and this General Terms and Conditions prior to the finalisation of the purchase.

3.7. The process ends by clicking to "Order". The Client expressly approves that by clicking the button "order" he/she undertakes payment obligation. If all details necessary for the finalisation of the order were not filled in exhaustively, the system sends a default message and indicates the missing data as well.

3.8. If all data were given the system sends an automatic reply with the data given during the ordering process for the e-mail address provided by the Client, and the ordering documents may be saved or printed after finishing the ordering process. If the confirmation of the order does not arrive within 10 minutes to the Client, - and the message cannot be found in the spam folder either, then the Client may ask for further information on weekdays between 9:00 AM and 16:00 PM on the following phone number: 06-28-441-951, or anytime via the e-mail address info@hungaroringshop.hu. All e-mails sent to this address will be answered during working hours.

4. Methods of payment

4.1. The Client may choose the payment method of the amount of his/her order in "Payment" menu item.

4.2. Payment shall be made by

- bank transfer,
- via mail order, or
- as online payment (paypal), or
- in cash.

Changing the of the method of payment afterwards is not possible.

4.3. In case of choosing payment by bank transfer the Client shall transfer the amount including the price of the Product(s) and additional costs to the name and bank account number of the Service Provider indicated on the confirmation of the order. The delivery of the Product (Products) will be completed following the transfer of such amount to the Service Provider.

4.4. Online payment is possible via the paypal system. In this case after pressing "Order" the system will automatically redirect the Client to the paypal payment website, where the electronic payment is possible by following the instructions. The Service Provider excludes its

liability for any damages arising from the use of the payment site, the Client uses such site at his/her own risk. The delivery of the Product (Products) will be completed following the crediting of the electronic payment to the bank account of the Service Provider.

4.5. In case of mail order the price of the Product (Products) should be paid to the courier on delivery together with any additional costs.

4.6. Payment in cash is possible exclusively in case of delivery at the site specified in point 2.



1. Payment with credit card is also possible at that site.

5. Methods of delivery, delivery deadlines, postal costs

5.1. In menu item „Payment” the Client can select the method of delivery of his/her Product (Products) ordered. The amount of postal cost and also the deadline of delivery depends upon the method of delivery chosen.

5.2. The following methods of delivery are available to our Clients:

- only electronic voucher,
- on site delivery – Tanpálya,
- delivery by post.

Changing the method of delivery afterwards is not possible.

5.3. Ordering of electronic "e-voucher" is possible exclusively by selecting the following payment methods: paypal (online payment) and bank transfer. The Client shall print the electronic voucher, and the system does not charge any postal costs. In case of choosing electronic voucher the Service Provider excludes its liability for any delays or problems and mistakes arising from the e-mail address given erroneously by the Client.

5.3.1. In case of paypal payment the system sends the e-voucher automatically after detecting the payment, to the e-mail address of the Client given as part of his/her data. If the electronic voucher fails to arrive to the e-mail address of the Client given as part of his/her data within 1 hour, and it cannot be found in the spam folder either, then the Client may ask for further information on weekdays between 9:00 AM and 16:00 PM on the following phone number: 06-28-441-951, or anytime via the e-mail address info@hungaroringshop.hu. All e-mails sent to this address will be answered during working hours.

5.3.2. In case of selecting bank transfer as the method of payment, we send the e-voucher within 1 working day from the arrival of the payment to the bank account, to the e-mail address given by the Client in the order. If the electronic voucher fails to arrive to the e-mail address of the Client given as part of his/her data until such deadline, and it cannot be found in the spam folder either, then the Client may ask for further information on weekdays 9:00 AM and 16:00 PM on the following phone number: 06-28-441-951, or anytime via the e-mail address info@hungaroringshop.hu. All e-mails sent to this address will be answered during working hours.

5.4. In case of on-site receipt the Client may take the Product (Products) in person at the address chosen by himself/herself. In this case no postal fees will be charged. In case of on-site receipt any methods of payment may be chosen except the method of mail order.

The Product(s) may be received from the following day of payment of the value of the order, or in case of payment in cash from the following day of the order at the following sites and during the following hours:

- Tanpálya:
 Address: 2146 Mogyoród, Hungaroring pálya (Race Track), Tanpálya épülete
 (Tanpálya building)
 Telephone number: 28/441-951
 Possible date of receipt: weekdays: between 8:00 AM – 16:00 PM
 weekends: by appointment

5.5. In case of mail order the electronic voucher cannot be chosen. The payment may be made by bank transfer, paypal (online payment). In case of mail order we send the Product(s) with the assistance of Magyar Posta (Hungarian Post)(MP) to the address given in the order. The Client shall provide that the courier can hand over the parcel to a person entitled to receive it at the address given by the Client in the order. The Service Provider excludes its liability for any delays or problems and other mistakes arising from the address given incorrectly by the Client.

5.5.1. In case of payment by bank transfer or paypal (online payment) the system charges HUF 1.017. as postal cost, in case of purchasing fragile gift the packing cost is HUF 1.526. In case of purchasing gift the packing cost is HUF 300. The Service Provider hands over the Product (Products) to the courier within 1 working day following the transfer of the value of the order to the Service Provider. The probable period of delivery is 2-3 working days as maximum.

5.5.2. In case of mail order (cash on delivery) the amount of postal cost is calculated according to the following:

- in case of purchasing voucher the amount of postal cost depends on the value of the voucher. The Client may be informed about the amount of the maximum postal cost from the confirmation of the order.
- In case of purchasing gifts the amount of postal cost is HUF 1.017., in case of fragile gift this amount changes to HUF 1.526.
- The Service Provider hands over the Product (Products) to the courier within 1 working day following the order. The probable period of delivery is 2-3 working days as maximum.

The Service Provider excludes its liability for the faulty performance or the late completion of the service of the Post.

6..Guarantee, warranty for lack of conformity, product warranty

The Client is entitled to warranty, warranty for lack of conformity, product warranty exclusively in the case of purchasing Gifts.

Demand for warranty for lack of conformity and product warranty cannot be claimed simultaneously or parallelly based on the same defect. In case of effective claiming of the product warranty the Client may claim his/her demand of warranty for lack of conformity regarding the replaced product or repaired part of it towards the manufacturer.

6.1. Guarantee

6.1.1. In case of purchasing gift valued HUF 10.000 the Client is entitled to guarantee.

6.2. Warranty for lack of conformity

6.2.1. In case of faulty performance the Client may claim for warranty for lack of conformity towards the enterprise.

6.2.2. The Client should communicate his/her claim for warranty for lack of conformity immediately after discovering the mistake, but not later than two months following such date to the Service Provider.

6.2.3. The preconditions of claiming for the warranty for lack of conformity **within six months** from the performance are the following:

- communication of the defect,
- Certification of the Client that he/she purchased the Product (s) from the Service Provider.

6.2.4. The preconditions of claiming for the warranty for lack of conformity **after six months** from the performance are the following:

- The Client is obliged to prove that the defect discovered by him/herself has existed at the date of performance.

6.2.5. The right of warranty for lack of conformity cannot be claimed **longer than two years after** the date of performance of the contract.

6.2.6. In case of claim for warranty for lack of conformity the Client shall have the option:

- to choose to repair, unless compliance with the chosen warranty right is impossible or it results in disproportionate expenses on the part of the Service Provider as compared to the alternative remedy or
- to choose to replace, unless compliance with the chosen warranty right is impossible or it results in disproportionate expenses on the part of the Service Provider as compared to the alternative remedy or
- to ask for a commensurate reduction in the consideration, or
- to repair the defect him/herself or have it repaired at the cost of the Client, or
- to withdraw from the contract.

The Client shall be entitled to switch from the warranty right he has selected to another. The cost of switch-over shall be covered by the Client, unless it was made necessary by the Service Provider's conduct or for other reasons.

6.3. Warranty claims

6.3.1. In case of faulty performance the Client may claim warranty towards the manufacturer or distributor of the Product.

6.3.2. The product shall be deemed defective if:

- it does not meet the requirements related to conformity in effect at the time of placing on the market, or

- it does not meet the specifications provided by the manufacturer.

6.3.3. The Client may exercise its claim for warranty within a **two years period** starting from the date of placing it on the market by the manufacturer. The Client loses such right after the lapse of this period.

6.3.4. In case of warranty claim the Client should prove the defect of the product.

6.3.5. The Client is entitled to ask for the following options:

- may ask for the repair of the defect, or
- may ask for the replacement of the defective product.

6.3.6. The manufacturer (distributor) shall be relieved of warranty obligation if able to prove that:

- he manufactured or placed the product on the market in the course of operations other than in the course of its business activity or for purposes relating to his profession;
- the state of scientific and technical knowledge at the time when he put the product into circulation was not such as to enable the existence of a defect to be discovered; or
- the defect in the product was caused by the application of a regulation or a regulatory provision prescribed by the authorities.

The manufacturer (distributor) should prove a single reason to be relieved.

7. Correction of data input mistakes

7.1. The Client is entitled to correct any mistakes in the input data in any phase of the ordering process until the sending of the order. The corrections should be made at the ordering surface. The Service Provider excludes its liability for any delays of the service or any other problems or mistakes arising from order details given erroneously by the Client.

8. Commitments of offer, confirmation

8.1. The arrival of the offer (order) of the Client will be confirmed by the Service Provider by way of automatic confirmation e-mail to the Client within 48 hours at the latest. The confirmation e-mail contains all data provided by the Client (e.g. invoicing information), the order's number and date, list of the Products ordered and the price payable. The confirmation e-mail is to inform the Client that his/her order has arrived to the Service Provider.

8.2. The Client is released from the offers of commitments if he/she will not receive a separate accepting e-mail from the Service Provider without delay, or within 48 hours regarding his/her order already sent.

8.3. If the Client has already sent his/her order to the Service Provider and he/she notices any mistakes in the data of the confirmation e-mail, he/she should indicate such mistakes within 1 day to the Service Provider in writing, at the following e-mail address: info@hungaroringshop.hu The Service Provider excludes its liability for any delays of the service or any other problems or mistakes arising from order details given erroneously by the Client.

8.4. The order shall be deemed as contract concluded electronically and is regulated by the Civil Code and Act CVIII on electronic commercial services and on matters relating to services linked to information society. The contract shall be governed by Government Decree no.45/2014 (II.16.) on detailed rules of contracts concluded between consumers and undertakings, and complies with Directive 2011/83/EU of the European Parliament and of the Council.

9. Right of renunciation/termination

The regulations of this point exclusively refer to natural persons acting beyond their profession/business activity, who purchase, order, receive and use goods, and to the recipient of the offer and commercial communication regarding the goods. In case of purchasing Product (s) the Client may exercise his/her right of denunciation, while in case of service contract the Client may exercise his/her right of termination.

9.1. Process of exercising the right of renunciation/termination

The Client may renunciate/terminate the contract within 14 days from the receipt of the Product(s) without reasoning. Such period starts from the date when the Client or his/her representative received the Product(s) or concluded the contract.

The following is considered as the day of handover:

- in case of electronic voucher: the sending of it by e-mail from the Service Provider,
- in case of personal delivery of the Product (s): the day of personal handover,
- in case of postal delivery of the Product (s): the day of receipt from the post.

9.1.1. If the Client intends to exercise his/her right of renunciation, he/she may submit his/her declaration by way of using the declaration sample attached to this GTC, or he/she may send his/her unambiguous declaration containing his/her intention of renunciation/termination by post or electronic mail to the availability of the Service Provider written at the beginning of the present GTC. The Service Provider acknowledges the intention of renunciation within 5 days of delivery of the document containing such intention.

9.1.2. The Client shall prove that he/she exercised his/her right of renunciation in conformity with the regulations settled in this point.

9.1.3. In case of renunciation the Client shall send the Product(s) back to the Service Provider without delay, or within 14 days from the sending of the declaration of renunciation at the latest. The deadline is considered as being complied if the Client sends the Product(s) back prior to the elapse of the 14 days deadline. The direct costs of the return shall be borne by the Client. Returning of the Product(s) by mail order is not possible.

9.1.4. If the Client duly cancels the contract, the Service Provider shall refund all counterservices performed by the Client immediately but within 14 days from the receipt of the Client's declaration on the cancellation.

9.1.5. During the refund the Service Provider may select the payment method with the least costs for itself possible if the Client expressly consents to it, with the condition that it should not cause any additional costs to the Client. Besides, the Service Provider fulfils its repayment obligation in the same manner as the original payment method.

9.1.6. The Service Provider retains the refund of payment until the returning of the Product (s) by the Client or until the Client certifies the performance of sending beyond reasonable doubt.

10. Liability

10.1. The information on the Web Page were uploaded in good faith but all information exclusively serve for the purpose of orientation. The Service Provider excludes its liability for the accuracy and entirety of all such information.

10.2. The Client may use the Web Page exclusively at his/her own risk, and he/she approves that the Service Provider shall undertake responsibility for damage neither in property nor for personal damage during the use committed deliberately or through serious negligence or crime.

10.3. The Service Provider excludes all liability for the behaviour of the users of the Web Page. The Purchaser shall be fully and exclusively liable for his/her own conduct. The Service provider shall cooperate fully with the authorities during the detection and proceedings of any infringements.

10.5. Any contents published by the Clients during the use of the Web Page may be controlled by the Service Provider but it shall not be required to do so. Also, the Service Provider may search for evidence of pursuing illegal activity, but it shall not be required to do so.

10.6. Due to the global nature of Internet the Client accepts that he/she takes the relevant national regulations into account in his/her acts during the use of the Web Page. The Client bears exclusive liability if any activity connected to the use of the Web Page by himself/herself is not permitted pursuant to the national law.

10.7. If the Client notices any objectionable contents on the Web Page, he/she shall indicate it to the Service Provider immediately. If the Service Provider – during its bona fide proceedings – finds the indication justified, it may delete or modify such information immediately.

10.8. The Client approves that the Service Provider does not undertake responsibility for damages due to the use of vouchers of services to Hungaroring Sport Co.Ltd.(2146 Mogyoród, Hungaroring rd.10.), or Molishop Ltd. (1062 Budapest, Andrássy rd.97.). In such cases the Client may announce his/her complaint for Hungaroring Sport Co.Ltd. in the following phone number: +36- 28-444-444, to Molishop Ltd: +36 30 973 8370.

11. Management of complaints, customer service

11.1. The Service provider does not operate a customer service.

11.2.The place of management of complaints is the seat of the Service Provider.

- Address: 2146 Mogyoród, Hungaroring street 10.
- Postal address: 2146 Mogyoród, Pf. (P.O. Box.) 10.
- Telephone: +36 (28) 441 951
- Fax number: +36 (28) 441 961
- Email address: info@hungaroringshop.hu

11.3. The Client may submit his/her complaint orally by person, or in writing. The Service Provider does not accept any complaints by phone.

11.4. The Service Provider immediately examines the complaint submitted orally and may remedy it. If it is not possible or the Client disagrees with such resolution, the parties take a protocol, of which one copy is handed over to the Client. The Service Provider gives a substantive answer to the protocol within 30 days.

11.5. The Service Provider gives a substantive answer to complaints submitted in writing (by e-mail or post) within 30 days.

11.6. The Service Provider keeps the protocol on the complaint and the answer for the period of 5 (five) years.

11.7. If the Client disagrees with the answer he/she received after the examination of his/her complaint, he/she may turn to the following organizations for legal remedy:

Hungarian Authority for Consumer Protection

Address: 1088 Budapest, József krt.6.

Postal address: 1428 Budapest, Pf. (PO.Box) 220.

Telephone number: (1) 459-4800

Fax number: (1) 210-4677

E-mail address: nfh@hfh.hu

11.8. For the purpose of settlement of the consumer legal dispute the Service Provider may require the conciliatory council's procedure. The competent conciliatory council's details are the following:

Conciliatory Council of Pest County

Address: 1119 Budapest, Etele road 59-61. 2. floor 240.

Telephone number: (1)-269-0703

Fax number: (1)-269-0703

Name: dr. Csanádi Károly

E-mail address: pmbekelteto@pmkik.hu

Website: www.panaszrendezes.hu

11.9. In case of consumer legal dispute the Client may turn to the conciliatory council competent to his/her address of residence.

11.10. Availabilities of the conciliatory councils are the following:

- **Conciliatory Council of Bács-Kiskun County**
Address: 6000 Kecskemét, Árpád rd. 4.
Telephone number : (76) 501-525, (76) 501-500
Fax number: (76) 501-538
Name: Mátyus Mariann
E-mail address: bkmkik@mail.datanet.hu;
- **Conciliatory Council of Baranya County**
Address: 7625 Pécs, Majorossy Imre str. 36.
Postal address: 7602 Pécs, Pf. (P.O.Box) 109.

Telephone number : (72) 507-154
Fax number: (72) 507-152
Name: Dr. Bodnár József
E-mail address: bekelteto@pbkik.hu;

- **Conciliatory Council of Békés County**

Address: 5601 Békéscsaba, Penza ltp. 5.
Telephone number: (66) 324-976, 446-354, 451-775
Fax number: (66) 324-976
Name: Dr. Bagdi László
E-mail address: bmikik@bmikik.hu;

- **Conciliatory Council of Borsod-Abaúj-Zemplén County**

Address: 3525 Miskolc, Szentpáli u. 1.
Telephone number : (46) 501-091, 501-870
Fax number: (46) 501-099
Name: Dr. Tulipán Péter
E-mail address: kalna.zsuzsa@bokik.hu;

- **Conciliatory Council of Budapest**

Address: 1016 Budapest, Krisztina krt. 99.
Telephone number : (1) 488-2131
Fax number: (1) 488-2186
Name: Dr. Baranovszky György
E-mail address: bekelteto.testulet@bkik.hu;

- **Conciliatory Council of Csongrád County**

Address: 6721 Szeged, Párizsi krt. 8-12.
Telephone number : (62) 554-250/118 extension number
Fax number: (62) 426-149
Name: Dékány László, Jerney Zoltán
E-mail address: bekelteto.testulet@csmkik.hu;

- **Conciliatory Council of Fejér County**

Address: 8000 Székesfehérvár, Hosszúsétatér 4-6.
Telephone number : (22) 510-310
Fax number: (22) 510-312
Name: Kírst László
E-mail address: fmkik@fmkik.hu;

- **Conciliatory Council of Győr-Moson-Sopron County**

Address: 9021 Győr, Szent István út 10/a.
Telephone number: (96) 520-202; 520-217
Fax number: (96) 520-218
Name: Horváth László
E-mail address: bekeltetotestulet@gymkik.hu;

- **Conciliatory Council of Hajdú-Bihar County**

Address: 4025 Debrecen, Petőfi tér 10.
Telephone number: (52) 500-749
Fax number: (52) 500-720
Name: Dr. Hajnal Zsolt
E-mail address: info@hbikik.hu;

- **Conciliatory Council of Heves County**

Address: 3300 Eger, Faiskola út 15.

Postal address: 3301 Eger, Pf. (P.O.Box) 440.

Telephone number : (36) 416-660/105 extension number

Fax number: (36) 323-615

Name: Pintérné Dobó Tünde

E-mail address: tunde@hkik.hu;

- **Conciliatory Council of Jász-Nagykun-Szolnok County**

Címe: 5000 Szolnok, Verseggy park 8.

Telephone number: (56) 510-610

Fax number: (56) 370-005

Name: Dr. Lajkóné dr. Vígh Judit

E-mail address: kamara@inszmik.hu;

- **Conciliatory Council of Komárom-Esztergom County**
Address: 2800 Tatabánya, Fő tér 36.
Telephone number: (34) 513-010
Fax number: (34) 316-259
Name: Dr. Rozsnyói György
E-mail address: kemkik@kemkik.hu;
- **Conciliatory Council of Nógrád County**
Address: 3100 Salgótarján, Alkotmány út 9/a
Telephone number: (32) 520-860
Fax number: (32) 520-862
Name: Dr. Pongó Erik
E-mail address: nkik@nkik.hu;
- **Conciliatory Council of Somogy County**

Address: 7400 Kaposvár, Anna utca 6.
Telephone number: (82) 501-000
Fax number: (82) 501-046
Name: Dr. Novák Ferenc
E-mail address: skik@skik.hu;
- **Conciliatory Council of Szabolcs-Szatmár-Bereg County**
Address: 4400 Nyíregyháza, Széchenyi u. 2.
Telephone number: (42) 311-544, (42) 420-180
Fax number: (42) 311-750
Name: Görömbeiné dr. Balmaz Katalin
E-mail address: bekelteto@szabkam.hu;
- **Conciliatory Council of Tolna County**

Address: 7100 Szekszárd, Arany J. u. 23-25.
Telephone number: (74) 411-661
Fax number: (74) 411-456
Name: Mátyás Tibor
E-mail address: kamara@tmkik.hu;
- **Conciliatory Council of Vas County**

Address: 9700 Szombathely, Honvéd tér 2.
Telephone number: (94) 312-356
Fax number: (94) 316-936
Name: Dr. Kövesdi Zoltán
E-mail address: pergel.bea@vmkik.hu
- **Conciliatory Council of Veszprém County**
Address: 8200 Veszprém, Radnóti square 1.
Telephone number: 88/429-008, vagy 88/814-111 (VKIK)
Fax number: 88/412-150 (VKIK fax száma)
Name: dr. Vasvári Csaba president (on working days: between 08:00 A.M -13:00 P.M: 06/30/608-0270 mobile)
Office hours: Tuesdays between 08:00 AM– 13:00 PM, direct number at that time: 88/814-121

E-mail address: info@bekeltetesveszprem.hu
web: www.bekeltetesveszprem.hu

- **Conciliatory Council of Zala County**

Address: 8900 Zalaegerszeg, Petőfi utca 24.
Telephone number: (92) 550-513
Fax number: (92) 550-525
Name: dr. Koczka Csaba
E-mail address: zmbekelteto@zmkik.hu

11.11. In case of cross-border legal dispute the use of online dispute settlement platform is possible. The EU online dispute settlement cannot be used if both parties are residing in Hungary.

Request necessary for the procedure and other information are available on this [website](#).
(The language may be chose at the bottom of the page)

Conciliatory Council of Budapest:

Address: 1016 Budapest, Krisztina krt. 99. III.floor 310.
Postal address: 1253 Budapest, Pf.(P.O.Box) 10.

Information regarding the online dispute settlement procedure are available on this telephone number: +36 1 488 2033 or at this address: information are available on the [webpage](#) of the conciliatory council.

12. Copyrights

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13. Use of vouchers for the services of Tanpálya Ltd.

13.1. The vouchers for the services of Tanpálya Ltd. are valid for the period of **183 days from the date of purchase** except for vouchers for the Winter Preparation Training the use of which is regulated in 13.4.

13.2. If the frustration of use of the vouchers for driving technical courses or off-road trainings are arising out of force maior event on the Service Provider's side and the Client cannot use the voucher as a result of such frustration, then the Service provider shall longer the validity period with 30 days free of charge.

13.3. If the frustration of use of the vouchers for motorcycle trainings are arising out of force maior event on the Service provider's side during the motorist season (between 01 April and 30 September of the actual year) and the Client cannot use the voucher as a result of such frustration, then the Service Provider shall longer the validity period for the first 2 months of the next season free of charge.

13.4. The vouchers for Winter Preparation Training are sold and validated in a limited period during the year.

Sales is between September 20 and January 20 following the object year.

Redemption is between September 20 and February 28 following the object year.

13.4. One voucher entitles one person for a single participation for the course shown on it, with the use of the voucher holder's own car. Participation in a course of higher value than the voucher may be possible only after paying the price difference. The voucher cannot be used for a course of a lower value, the Service Provider cannot refund any prices. More vouchers of lower value cannot be used for a course of a higher value.

13.5. The Service Provider does not undertake personal trainings, but it conducts team courses (depending upon the type of training) for 5-10 persons. The initiation of a training is possible in case of application of sufficient number of participants. The Service Provider reserves the right to delete the dates in case of not having enough applicants, consequently the Service Provider shall make another appointment with the holder of the voucher. Nevertheless, if the Service Provider decides to start such groups, the instructor may finish the course at issue sooner than prescribed, if the number of the group does not exceed 50% of the number prescribed.

13.6. The Service Provider settles the available dates for the actual month's trainings, as per training types, depending on the applications. Information on the dates of actual trainings are available at this link: <http://tanpalya.hu/hu/szolgaltatasok/idopontok> The user of the voucher may choose the training which fits the most for him/her.

13.7. Dates of trainings organized for private persons are mostly at weekends, but the Service Provider may provide training date during the week on demand.

13.8. The Service Provider reserves the right of modification due to technical, weather or other reasons.

13.9. Deadline for application: 30 days prior to the expiry date shown on the voucher at the latest, on the telephone number 06-28/441-951 during working hours (Mon-Fri: from 9.00 AM until 16.00 PM) or by this e-mail: ertekeletes@tanpalya.hu. **We do not accept any complaints in case of late registration.**

13.10. If the user of the voucher cannot participate in the training at the agreed and ordered date and he/she informs the Service Provider about this fact **in writing**, then the parties may agree on another date. **The Service Provider may not accept any date modification by phone due to quality insurance reasons.** The Service Provider makes the modification of date possible only once.

13.11. In case of the training the participants should gather half an hour before the date of commencement at a place indicated in the confirmation. If the user of the voucher do not arrive by the agreed time, the Service Provider is released from the liability for damages arising from being late, as the user of the voucher knows on the basis of point 13.5. that he/she participates in not an individual training, but in a training organized for groups.

13.12. The user of the voucher accepts that he/she enters the area of Hungaroring Sport Co.Ltd. to use the Services, where the following regulations are authoritative:

a./ The speed limit in the inside areas of Hungaroring is **30 km/h**.

b./ The Hungaroring Race Track or any other race tracks within the area of Hungaroring Sport Co.Ltd. Zrt. operated by Tanpálya Ltd. may be used exclusively during the training or event and exclusively with the control of the instructors. In other cases the use or pulling into any of such tracks is strictly prohibited without the express permission of the officials of the above mentioned companies. Beyond the full responsibility for damages, persons failing to comply with the regulation detailed herein may be fined HUF 100.000 as per occasion and he/she may also be excluded from the area of Hungaroring Sport Co.Ltd.for indefinite period of time.

c./ The user of the voucher accepts that within the area of Hungaroring Race Track and "Tanpálya" Vezetéstechnikai Centrum Ltd. photos, or video recordings may be taken exclusively of the training or event in which the user participates in. Taking of any photos or video recordings about other events in the Hungaroring Race Track is strictly prohibited.

d./ The user of the voucher accepts that within the area of Hungaroring Race Track and "Tanpálya" Vezetéstechnikai Centrum Ltd the use of any type of drone is strictly prohibited.

e./ The user of the voucher accepts that persons staying within the area of Hungaroring Race Track and "Tanpálya" Vezetéstechnikai Centrum Ltd may be exposed to increased effect of noise, the user undertakes the participation in the training expressly being informed of it.

13.13. Prior to the use of the voucher the user is obliged to:

- give the voucher to the administrator during the registration, or
- present the voucher on his/her mobile phone in case of electronic voucher, and
- read the terms of use of the track carefully, confirm that he/she has carefully read and understood the terms by his/her signature, and comply with such terms until the end of the training.

13.14. Staying in the car for any attendants is prohibited, except at the end of the family training when have the child seated in the car is allowed.

13.15. Persons failing to comply with the safety regulations during the training or event, or his/her car does not conform to the road safety aspects (e.g. state of tyres, state of steering wheel, injuries) may be excluded from the training. The instructors are entitled to exclude those participants with improper conduct or cars of improper technical state from the training due to safety reasons.

13.16. Persons leaving the event by any cause or failing to finish it, cannot claim any reimbursement of the fee of the training.

13.17. The user of the voucher accepts that during the events a photo or video recording can be taken, in which – as a participant of the events – he/she may be seen. The user of the voucher may not claim any compensation arising from such photo or video recording nether towards "Tanpálya" Vezetéstechnikai Centrum Ltd., nor the photographer, the recorder or legitimate user. This regulation includes the possibility that "Tanpálya" Vezetéstechnikai Centrum Ltd, the photographers, recorders or legitimate users of such photos/recordings may use, or publish such photo/sound/ video recording.

13.19. The validity period of the Voucher cannot be extended beyond the period determined by the law (point 9. of the GTC), but it may be transferred.

13.20. The date of expiry of vouchers can be extended once, by the period of one month free of charge. If the Client requests an extension for more than one month, the fee of extension is HUF 2500/month of extension.

13.21. The request for extension should be sent to ertekesites@tanpalya.hu e-mail address at least one month prior to the expiry date of the voucher. Our administrator confirms the request in writing. We cannot accept any extension requests by phone for quality insurance reasons.

13.22. If the voucher expired and its extension was not initiated, then it is not possible to redeem or refund its value.

13.23. The perforated part (with the price) on the right of the ticket can be torn.

13.24. A driving licence is necessary for the participation in the training.

13.25. We make vouchers for companies (in case of larger quantities) of unique design.

13.26 Complaints regarding the vouchers for services of Tanpálya Kft. , if received within one year will be handled in accordance with this GTC point 11. Otherwise if information is needed, you may contact the following:

- Address: 2146 Mogyoród, Hungaroring street 10.
- Postal address: 2146 Mogyoród, Pf. (P.O. Box.) 10.
- Telephone: +36 (28) 441 951
- Fax number: +36 (28) 441 961
- Email address: info@hungaroringshop.hu

14. Use of vouchers for the services of Hungaroring Sport Co. Ltd.

14.1. All vouchers for the services of Hungaroring Sport Co.Ltd.may be used as the following.

- Vouchers purchased between September 1 and December 31 are valid until June 30 of the following year.

- Vouchers purchased between January 1 and May 31 are valid until June 30 of the given year.

Vouchers purchased between June 1 and August 31 are valid until September 30 of the given year.

14.2. The voucher entitles one person for a single participation. The voucher is not for identified persons, but transferable.

14.3. Information for the application:

14.3.1. In case of purchasing Experience Driving:

Deadline for application: within 30 days following the purchase – but not earlier than 1. April, in the actual year – on the following availabilities:

1./ autoselmenyek@gmail.com or by phone: +36-20-222-1330 if you chose the following cars: Audi S1 rally 380 LE, BMW M2, Subaru Impreza 380 LE, Ferrari 430 Challenge F1, Dodge Challenger V8 450LE, Ford Mustang GT 'Eleanor' 500LE, Nissan GT-R 500LE, Audi R8, Porsche 911GT3 RS 447LE

2./ info@drive-x.eu or by phone+36-20/313-6431 if you chose the following cars: Ford Mustang Boss, BMW M Compact, Lotus Exige, Lotus Elise, Mazda MX-5, Lotus Super 7, Ford Mustang GT 500, Dodge Challenger HellCat 500LE, Dodge Challenger HellCat 700LE, Tesla Roadster, Lamborghini Gallardo, Tesla Modell S85D, Porsche 911 Turbo S, Ferrari 458 Italia, Lotus Exige V6 Cup Race.

Listing of the range of types is not exhaustive. The Service Provider reserves the right to modify the range of types without the modification of this GTC. The information of usage concerning the type at issue are available in the vouchers, or the Service Provider gives detailed information by phone if requested.

A valid driving licence is necessary for the participation in the event.

Driving of the sports cars is possible exclusively at a date agreed in advance. Hungaroring Sport Co.Ltd.reserves the right to modify the dates agreed in advance. Please check the validity of the date in our website 48 hours prior to the event. The race control may cancel the event in case of adverse weather conditions at any date. If the repair works due to a possible accident lengthen, some participants may cannot take turns. In both cases the redemption of the voucher or requesting a new date is possible. The validity of the vouchers cannot be longered and also cannot be redeemed except the two cases detailed herein.

14.3.2. In case of Race Taxi vouchers the date should be fixed at: race@foenixmse.hu.

Deadline for application: 30 days before the expiry date at the latest.

Participation in the race taxi event possible exclusively at a date agreed in advance. Hungaroring Sport Co.Ltd. reserves the right to modify the dates agreed in advance. Please check the validity of the date in our website 48 hours prior to the event. The race control may cancel the event in case of adverse weather conditions at any date. If the repair works due to a possible accident lengthen, some participants may cannot take turns. In both cases the redemption of the voucher or requesting a new date is possible. The

validity of the vouchers cannot be longered and also cannot be redeemed except the two cases detailed herein.

14.3.3. For the car open house applications should be made in the following link for the published dates: <http://hungaroring.hu/hu/elmenyprogramok/autos-nyiltnap>

Deadline for application: 30 days before the expiry date at the latest.

Participation is performed by own vehicle. A valid driving licence is necessary for the participation in the event.

14.3.4. For the motorist open house applications should be made in the following link for the published dates: <http://hungaroring.hu/hu/elmenyprogramok/motoros-nyiltnap>

Deadline for application: 30 days before the expiry date at the latest.

Participation is performed by own vehicle. A valid driving licence is necessary for the participation in the event.

Hungaroring Sport Co.Ltd. cannot accept any complaints in case of late application.

14.4. The Voucher may not be repurchased or its validity period cannot be extended beyond the period determined by the law (point 9. of the GTC).

14.5. We make vouchers for companies (in case of larger quantities) of unique design.

14.6. The Client approves that the Service provider excludes its liability for the fulfilment of use of vouchers of Hungaroring Sport Co.Ltd and the quality of performance of the services.

14.7. In case of any complaints or questions within a year, regarding the services of Hungaroring Sport Co.Ltd. point 11. of this CGT is authoritative for the management of complaints. After one year, the Client may contact us in the following availabilities:

- Address: 2146 Mogyoród, Hungaroring út 10.
- Postal address: 2146 Mogyoród, Pf.(P.O.Box.) 10.
- Telephone number: +36-28 444 444
- Fax number: +36-28 441 860
- E-mail address: office@hungaroring.hu

15. Use of vouchers for the services of Molishop Ltd.

15.1. Vouchers of Hungaroring Kart Center are valid throughout the actual season in case of purchasing during the gokart season (between April and end of October); in case of purchasing in the off-season period the vouchers are valid until the end of the following open-air gokart season (the following year, end of October).

15.2. Daily ticket entitles one person for a single participation. The pass entitles its holder for multiple participation. The Mini GP package entitles several persons for one single participation. The voucher is not for indented persons but transferable. The beneficiary's name may be show non the voucher at request.

15.3. Deadline for application: 15 days before the expiry date shown on the voucher at the latest, on the following link:

<http://www.hungaroringkartcenter.hu/hu/palyafoglas>

Molishop Ltd. does not accept any complaints in case of late registration.

15.4. The Service Provider will not repurchase the voucher or its validity period cannot be extended beyond the period determined by the law (point 9. of the GTC).

15.5. The Client approves that the Service provider excludes its liability for the fulfilment of use of vouchers of Molishop Ltd. and the quality of performance of the services.

15.6. In case of any complaints or questions regarding the services of Molishop Ltd within a year, point 11. of this CGT is authoritative for the management of complaints. After one year, the Client may contact us in the following availabilities the Client may contact us in the following availabilities:

- Address: 2146 Mogyoród, Hungaroring út 10.
- Postal address: 1037 Budapest, Montevideo u. 3/A
- Telephone number: +36-30-973-8370 (during office hours); +36-30-992-2302
- Fax number: +36-1-351-3646
- E-mail address: info@hungaroringkartcenter.hu

16. Miscellaneous provisions

The Service Provider may modify the terms and conditions of this GTC unilaterally at all times. The Service provider shall inform the visitors on the website. The modified GTC enters into force from the date of publication on the website.

Mogyoród, 02 August, 2018.

Enclosure 1.

Sample document for renunciation/termination declaration

(you should fill it in and send it back exclusively in case of intention of termination or renunciation)

Recipient:

I as the undersigned hereby declare that I exercise my right of renunciation/termination regarding the contract of purchase of the following Product(s), or contract of provision of the following services:

Date of conclusion of contract/date of delivery:

Address of the Client:

Signature of the Client (only in case of declaration made on paper):

Date: